

OUTLOOK

J O N E S E Y E I N S T I T U T E

Volume 5 Issue 3 March 2009

“You are an Essential Piece” written by Pam Whitlock



JEI kicked off “You are an Essential Piece” in January, this will be our theme for the year. While evaluating where JEI is going and what plans to make for the future, management had to look at where we are now and where we had been. A common denominator in JEI’s ongoing success has been the people, so a unanimous decision was made to celebrate the people with the essential piece series.

When researching what theme would be most appropriate for a staff like ours, I read a description attached to the essential piece series, it goes like this: “Isn’t it a wonderful thing that we’re all different? Each of us has strengths and skills to share. And when we link our individual strengths together, we are invincible.” Well that is JEI; I laughed to myself thinking of the diversity among us but what a great family we make and I knew the essential piece was made for us. JEI has the most hardworking, dedicated to excellence and wonderful character that runs through the veins of its employees. Management is honored to be a tiny part in JEI’s big heart. I believe our individual puzzle pieces displayed on our bulletin board here shows the depth of that character.

JEI Hosts Another Year of ICM II Labs



The 2009 ICM II Lab, conducted to teach second year medical students, was held on March 2 at Jones Eye Institute. A total of 153 medical students attended this year.



Inside this issue:

JEI Celebrates World	
Glaucoma Day	2
A Big Thanks.....	2
Three Grand Rounds	
Visiting Professors.....	3
JEI Welcomes A	
New Resident.....	4
Announcements	4
That One Little Degree	5
Keeping An Eye On Workplace Eye Safety.....	5
Circle of	
Excellence Corner.....	6
Cycle for Sight	6
Birthdays & Anniversaries.....	7
Calendar	7

UAMS

 **HARVEY & BERNICE
JONES EYE INSTITUTE**
UNIVERSITY OF ARKANSAS FOR MEDICAL SCIENCES

A Big Thanks to JEI Helpers & Volunteers



As many of you know, JEI launched its first CME event for non-ophthalmologists on Saturday, March 14, 2009. The event was very successful, and all of our attendees had nothing but the best to say about the lectures, the workshops, the tour, the food, the organization, etc.

This was an idea that Dr. Shock first nurtured, and we appreciate his guidance every step of the way. This event was also possible only through the concerted efforts of so many people. The organizing team was the backbone of this event, and they deserve an applause for the outstanding job they did in pulling off this event (and they did it with such sheer enthusiasm!). Karen Call, Cynthia Bond, Shannon Giger, Anna Latta, Donna Mattingly, Luci Vega and Cynthia Bond were truly phenomenal in organizing this occasion – without them, this event would not have been possible. Our special thanks to Karen Call for being the glue that brought us all together – her innumerable hours of work truly paid off! I would like to thank the faculty for their hard work

and for delivering outstanding lectures on Saturday – we received comments such as “These are the best lectures we have been to,” numerous times! We are also thankful to all of the OMT students and the residents for doing an amazing job with the workshops (Drs. Bhaleeya, Fowler, Shelton, and Warner – thank you for volunteering your time on Saturday). They were outstanding teachers, and the workshops were given kudos by all the attendees! If there is anyone who I am forgetting, your contribution is truly appreciated!



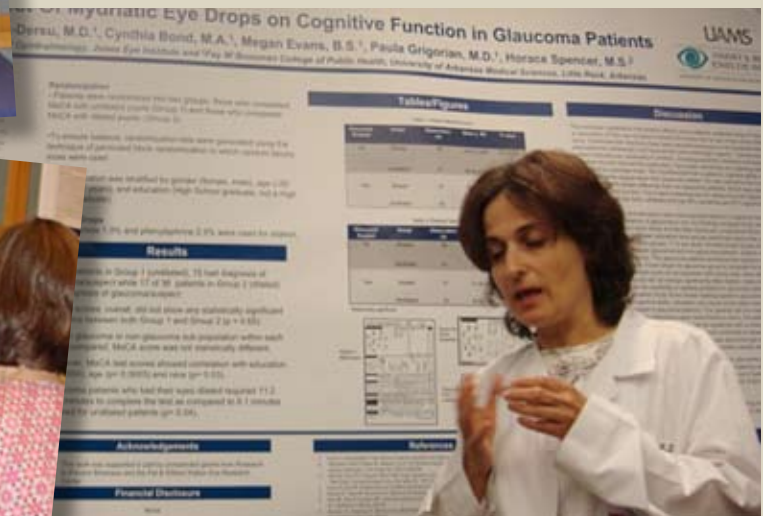
This was a truly successful event enjoyed by all. Our attendees found it to be a very good learning experience, so we hope to do this again in the future.

Sincerely,
Bhairavi V. Kharod, M.D

JEI Celebrates World Glaucoma Day



On March 12, JEI celebrated World Glaucoma Day with educational booths, glaucoma screenings, a patient testimonial and a short lecture given by Inci Dersu, M.D. More than 40 JEI staff members attended this educational luncheon.



Three Grand Rounds Visiting Professors



On March 12, Calvin E. Mein, M.D., presented “Surgical videos; case presentations; local anesthesia for retinal surgery” at grand rounds. Dr. Mein is a board-certified vitreoretinal surgeon in private practice in San Antonio, Texas. Dr. Mein received his undergraduate degree from Pittsburg State University in Pittsburg, Kansas. He earned a master’s degree in Analytical Chemistry at the University of Illinois. He attended medical school at the University of Illinois Peoria School of Medicine where he graduated in the top of his class and was initiated into the prestigious Alpha Omega Alpha honorary medical society. He completed his residency in Ophthalmology at the Brooke Army Medical Center (BAMC) in San Antonio. After serving as a staff ophthalmologist at BAMC for one year, Dr. Mein completed his fellowship training, specializing in retina and vitreous at the Bascom Palmer Eye Institute in Miami, Florida.



On March 27, Peter A. Netland, M.D., Ph.D., presented “Glaucoma Drainage Implant Surgery” at grand rounds. Dr. Netland is the Siegal Professor of Ophthalmology at the University of Tennessee Health Science Center in Memphis. Dr. Netland received his undergraduate training at Princeton University, his Ph.D. from Harvard University, and his medical degree from the University of California, San Francisco. At the Massachusetts Eye and Ear Infirmary, he completed his residency in Ophthalmology, followed by a clinical fellowship in glaucoma at the same institution.



On April 9, Georgia A. Chrousos, M.D., presented “Optic Neuritis” at grand rounds. Dr. Chrousos is chair of the Department of Ophthalmology at MITERA Hospital in Athens, Greece. Dr. Chrousos trained in Ophthalmology at Georgetown University in Washington, D.C. She has dual sub-specialty training—she further trained in pediatric ophthalmology and strabismus at the National Children’s Hospital in Washington, D.C., as well as in neuro-ophthalmology at the National Eye Institute of the National Institute of Health in Bethesda, Maryland.

JEI Welcomes Newest Ophthalmology Resident, Fusun Gokmen-Fowler, M.D.



Dr. Gokmen-Fowler received her medical degree from the Istanbul University School of Medicine in Turkey. Following medical school, she went into a residency program in Turkey, and two fellowships. She completed a one year International fellowship through ORBIS International, Flying Eye Hospital and completed a one year Cornea Fellowship at UT Southwestern in Dallas, Texas. Dr. Gokmen-Fowler completed her preliminary year of Internal Medicine at the Riverside Hospital in Columbus, Ohio.

Some of her honors, awards, and achievements include: Receiving a Clinical Education Scholarship at the Istanbul School of Medicine (1991), ranked 6th out of 10,000 physicians in Turkish Medical Licensing Examination (1992), and became the first Turkish Ophthalmologist to be selected to work on the ORBIS DC-10 Flying Eye Hospital (1996).

Announcements

- The OMT Program at JEI has a new chairman. Suzanne Hansen was named as the OMT interim program director in 2004, OMT program director in 2005 and has been serving as interim chairman since 2006. However, with the addition of a master's degree to her superb performance, Dr. Ron Winters, Dean of the College of Health Related Professions, has elevated her to the permanent position. Congratulations, Suzanne!
- JEI Advisory Board Meeting was held on Wednesday, April 1 in Bowen Auditorium at JEI.
- Ammar Safar, M.D., F.A.C.S., will be the inaugural recipient of the Martha Wood Bentley Chair in Ophthalmology on Wednesday, on April 8 at 4 p.m. in the Sam Walton Auditorium located on the 10th Floor of the Winthrop P. Rockefeller Cancer Institute.
- Dr. Nalini S. Bora, Professor and Director of Research at JEI, has become "Inaugural ARVO Fellow." She will receive this honor during the ARVO Annual Meeting, May 3-7, 2009 to be held in Ft. Lauderdale, Florida.
- The House of Delegates (HOD) sponsored the UAMS campus wide cereal drive to donate to the Arkansas Foodbank Network to be distributed to needy Arkansas families. The Jones Eye team collected 18 boxes of cereal toward the goal of 1000 boxes. More than 800 boxes of cereal have been collected thus far.



Keeping An Eye On Workplace Eye Safety



Safety glasses and goggles may fall short as a fashion statement, but they're definitely an attractive alternative when compared to an eye injury.

As many as 2,000 people suffer work-related eye injuries each day in the United States, says Prevent Blindness America (PBA), which has designated March as Workplace Eye Health and Safety Month in an effort to increase awareness about the importance of eye safety in the workplace.

"We already know that 90 percent of all job-related eye injuries can be prevented. When employers and workers join together to make their job sites safer, the results will be dramatic," Daniel D. Garrett, PBA senior vice president, said in a prepared statement.

This is an important issue for both workers and employers. Eye injuries account for more than \$300 million a year in lost production time, medical expenses and worker compensation, says the U.S. Department of Labor.

The PBA offers the following tips on workplace eye safety:

- Safety eyewear must have "ANSI Z87" clearly marked on it and should be worn whenever there is a potential eye hazard.
- All employees should know the location of the nearest eye wash station and how to use it.
- Workers should be notified immediately if safety hazards are discovered.
- Employees should have regular eye exams to ensure their vision is adequate for them to safely perform their jobs.
- People with reduced vision should ask their employers for prescription safety glasses or goggles.

Source: <http://www.healthatoz.com/healthatoz/Atoz/common/standard/transform.jsp?requestURI=/healthatoz/Atoz/news/hs524273.jsp>

That One Little Degree by Donna Mattingly

Thanks to some very interesting and helpful literature shared by Pam Whitlock and her team, I found several articles that really inspired me, and I thought I would share this one with you.

212° –The Extra Degree: Mac Anderson, Founder of Simple Truths, along with a gentleman named Sam Parker, wrote a book about the 212° concept. Mr. Anderson states, "The 212° concept is one of the most powerful communication concepts that I've ever experienced." The following is a short excerpt from his Simple Truths® Newsletter that I hope you will find as inspiring as I did. Just a few words, but a lot of meaning!

At 211 degrees...water is hot.
At 212 degrees...it boils.
And with boiling water, comes steam.
And steam can power a locomotive.
And, it's that one extra degree that...
Makes all the difference.

And, of course, so many times, in business and in life, it's that one extra degree of effort that separates the good from the great.

All of us at JEI can certainly see where this concept comes into play in our jobs as well as our lives. It's adding that one little degree that results in treating our patients at a



higher level of respect, compassion and understanding. That one little degree might mean something as simple as giving directions to someone obviously lost within the buildings. How often do we find people wandering the halls with that "Where am I?" look on their faces? Just pointing them in the right direction can relieve a good deal of stress, and often they will respond with a gracious smile or "thank you" to let you know they really appreciate your help. And doing this with patience, a smile and kindness in your own voice can often make them feel even more at ease and less dread when they have to come back and get lost again. That act of kindness is that one extra degree at work!

One little degree might be going above and beyond in your own job duties—or helping a co-worker when the task isn't your responsibility but they need help just the same. It can be any act of kindness or assistance that you do for someone else that you are not required to do, nor do you expect "payback" for having done them. It's unconditional kindness or help.

I'm sure you can think of many "extra degrees" within your own job, life, world, etc. The bottom line is, don't settle for being good when simply adding one little degree can make you GREAT!

CIRCLE OF EXCELLENCE CORNER

WE CREATE
**COMFORT,
HOPE &
HEALING**
FOR OUR PATIENTS
& FAMILIES.



Natalie Ethridge was recently recognized for her exceptional help in the resident clinic. As JEI ophthalmic medical technologist Shane Carter pointed out, “She showed up to help when we were six charts down and started working up patients without us having to ask. We really appreciated the help and wanted everyone to know she is a team player and works and interacts well with the technical staff and residents. She is representing the OMT well, and we appreciate her hard work.” Dr. Christopher Westfall also spoke of Natalie’s performance by saying, “This is exactly what the Jones Eye Institute team is all about, and I am grateful to you for your superb attitude and desire to ensure that our patients and colleagues come first.”

The Arkansas Children’s Hospital Satisfaction Dean’s List is a quarterly honor roll for College of Medicine faculty on staff at ACH. Honorees scored at or above the 90th percentile on patient satisfaction among all returned Press-Ganey surveys and among pediatric hospitals (with at least seven surveys returned). We would like to congratulate R. Scott Lowery, M.D., for making the honor roll for the second time. Dr. Lowery serves a dual role as a faculty member of both JEI and ACH.

The Jones Eye Institute faculty and staff were recognized at a luncheon on 24 February for achieving the ninetieth percentile in patient satisfaction based upon telephone survey results provided by PRC (Professional Research Consultants, Inc.) Representing the Faculty Group Practice, Dr. Charlie Smith, Executive Associate Dean for Clinical Affairs pointed out that only the top tier of clinics in the United States, including the Mayo Clinic and Duke University, achieve this level. Mr. Robert Harris, Chief of Ambulatory Care Services and Mr. Phillip Baroni, Associate Director for Ambulatory Care commended Dr. Christopher T. Westfall, Vice Chairman, and Ms. Pam Whitlock, Clinic Manager for the exceptional work that their faculty and staff provide to their patients. Congratulations to the Jones Eye Institute team!

CYCLE FOR SIGHT—MAY 16, 2009

A free Cycle for Sight t-shirt will be given to each person that registers as a cyclist or a volunteer for the event. This is an example of what the shirt will look like. Right is an example of the event t-shirts.

Below is the Cycle for Sight event jersey available for purchase at a cost of \$45. Deadline for orders is April 8. Please contact Shannon Huguen Giger at 686-8638.



Calendar of Events, Birthdays and Anniversaries

Birthdays

March 11 – Dr. Amar Safar
 March 13 – Pam Whitlock
 March 14 – Dr. John Shock
 March 17 – Dr. Gissur Petursson
 March 17 – Angie Covert
 March 20 – Dr. Inci Dersu

April 3 – Kim Glaze
 April 5 – Rhonda Robertson
 April 8 – Melvin Burks
 April 12 – Barbara Wright
 April 12 – Kathryn Eisele
 April 16 – Anna Latta

Anniversaries

March 3 – Shane Carter, 1 year
 March 3 – Shontonia Roberts, 1 year
 March 7 – Susan Zimmerman, 10 years
 March 8 – Shirley Hankins, 16 years
 April 9 – Karen Montgomery, 8 years
 April 15 – Donna Adams, 8 years

April

			1	2	3	4
5	6	7	8	9	10	11
Palm Sunday			Passover		Good Friday	
12	13	14	15	16	17	18
Easter						
19	20	21	22	23	24	25
			Earth Day			
26	27	28	29	30	31	