



Revenue Integrity Specialist Team
Striving Together, Achieving Results

September 2009 STAR

Melissa Hurley



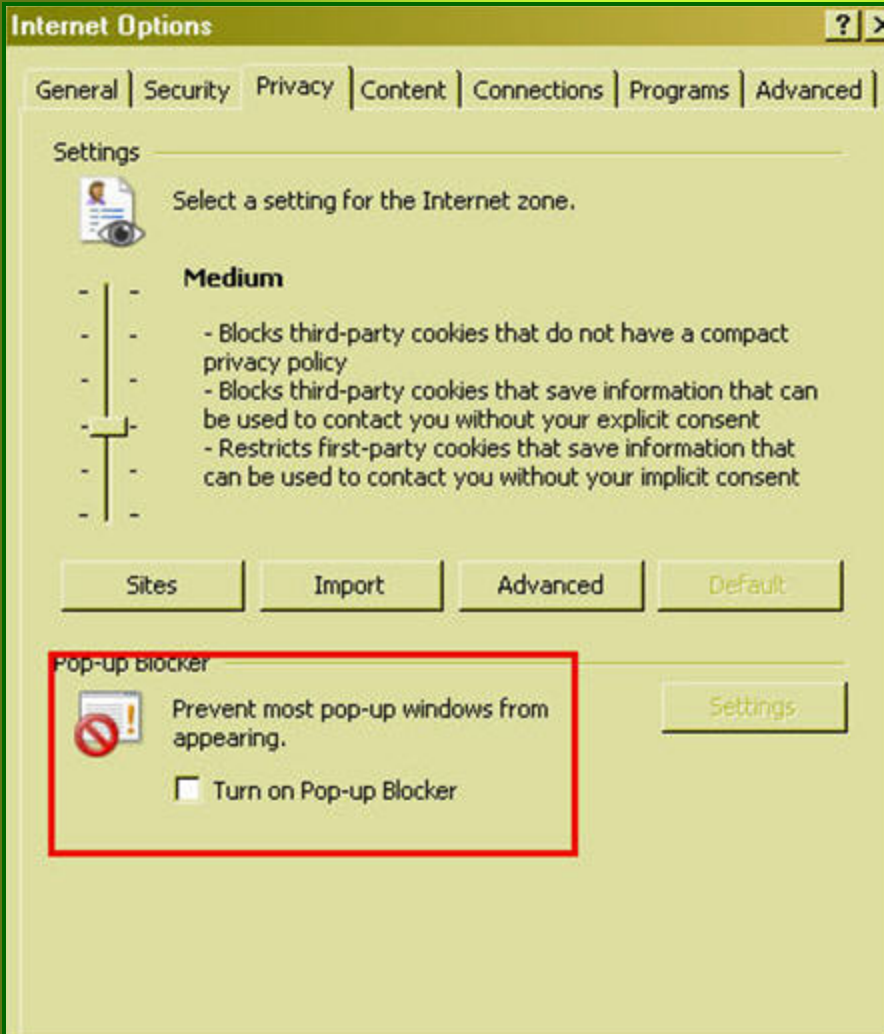
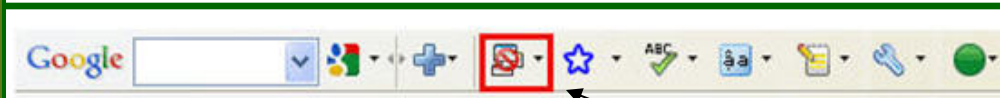
REVENUE INTEGRITY SPECIALIST TEAM
 ACHIEVING RESULTS

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Melissa was nominated for the September '09 STAR award by Shannon Coleman, ABC Access Team Supervisor. Shannon said that "Melissa is the type of employee that is always looking ahead to take care of our patients and our clinic. Melissa's great team spirit makes being her supervisor an easy task and she is always willing to assist others with their work if necessary." Penny Casebolt, Cardiology Clinic Manager, adds that "Melissa has assisted in developing patient instruction materials and has also cross trained in all areas and frequently helps others. Melissa is a STAR!!" Melissa demonstrates a willingness to share her knowledge with coworkers and always exhibits the 3C's: Care, Commitment, and Contribution. Please join us in congratulating Melissa on her accomplishments!

PCA Information

If users have their pop-up blockers turned on, they will not be able to use the 'Recall' function on the data entry page. Make sure pop-ups are turned off using Internet Options and also on any additional toolbars that may be installed (Yahoo or Google).



- ### Step by Step
- ◆ Click Start
 - ◆ Highlight Settings
 - ◆ Click on Control Panel
 - ◆ Double Click on Internet Options
 - ◆ Go to Privacy Tab
 - ◆ Make sure check mark does not appear in lower box.

Data Capture and some BCBS Plans:

Some BCBS plans have dashes in the Group Number. If the data capture function is used, it will capture the group number with the dash. Users will have to remember to remove the dash after completing the data capture.

Example:

Group Name... UA Group Nbr.. 17923-R30
 EFFECT DATE.. 12/01/05 THRU.. 12/31/24

Figure 1: Insurance entry screen

ADDITIONAL IDENTIFICATION
 Qualifier: 6P GROUP NUMBER
 Benefit Id: 17923-R30

Figure 2: EA Results

Important Address Correction

The CPI #015523239 “ADH, WOMENS HEALTH SECT” should be entered as guarantor for services covered under the Arkansas Department of Health—Women’s Health Section. Those services include:

- ◆ Reproductive Health and Maternity
- ◆ Vasectomies
- ◆ Ultrasound for Location of an IUD/UIS
- ◆ Ultrasound for Maternity

Arkansas Department of Health
 Women’s Health Section
 4815 West Markham, Slot 16
 Little Rock, AR 72205

All services should have a Referral/Payment Agreement (Form MCH-50a or b). This referral identifies the correct address also. UAMS provides services for other ADH Programs but the ones listed above are the only ones that go to the given address.

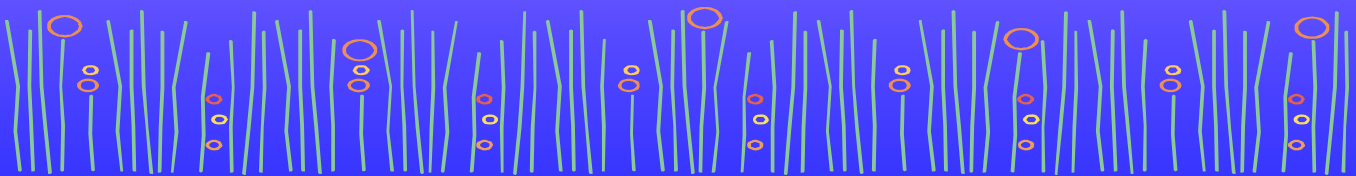
Entitlement for Medicare ESRD

- ◆ End Stage Renal Disease (ESRD)
- ◆ No age requirement for ESRD (children—seniors)
- ◆ Need for dialysis and/or kidney transplant
- ◆ Requires dialysis and/or transplant dates on Medicare screens
- ◆ 30 month coordination period applies

Entitlement Ends

If the beneficiary has Medicare only because of ESRD, Medicare coverage will end:

- ◆ 12 months after the month the beneficiary stops dialysis treatments, or
- ◆ 36 months after the month the beneficiary had a successful kidney transplant.



Time for the CHAA and CHAM

Application Procedure: All candidates must submit a completed application and application fee to NAHAM at least one (1) month before their desired testing period. Applications received after the deadline will be returned to the candidate and the fee, less a \$15 processing assessment, will be refunded.

Testing Month: January

Application Deadline: December 5



The following excerpt is from a letter provided to UAMS by Tammy Gavin, Breast Cancer Control Advisory Board Chair. Breast Care is asking appropriate primary care providers and mammography providers to assist in getting the word out of services available to eligible women.

August 25, 2009

RE: *BreastCare* Patient Promotion

Dear *BreastCare* Provider:

BreastCare is currently not funding advertising through any media. We would appreciate your help in making sure women know about the program's availability and services, should they qualify.

It would be beneficial to women in your community if you can place the *BreastCare* contact information or eligibility requirements on documents or materials seen by your patients. Please help make sure that women who need mammograms do not fall through the cracks simply because they are unaware of available resources.

On behalf of the *BreastCancer* Control Advisory Board, I ask for your assistance in helping *BreastCare* keep Arkansas women informed and healthy. If you have any questions, please call Becky Kossover at 501-280-4097. Thank you for your kind consideration.



Lakesha Burton
 Chris Dunn
 Veronica Guydon
 Greg Smith
 Topeka Stacey
 RIST Hotline: 686-5102

Holly Jones, Manager 526-7794

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Thank you to everyone who contributed to this issue of the Registration Alert. Ideas, suggestions, and articles are always welcomed!

To submit articles, please email:
 "Revenue Integrity Specialist Team"



October 2009

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 Medipac Inquiry	2 Medipac Orientation	3
4	5	6	7	8 Reg. Workstation	9 Reg. Workstation	10
11	12	13	14	15 Medipac Inquiry	16 Medipac Orientation	17
18	19	20	21	22 Reg. Workstation	23 Reg. Workstation	24
25 PHS	26 RCM	27 RCM	28 RCM	29	30	31