

REGISTRATION ALERT

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For those who do Registration -

Information to help you do your job!



Ever feel like pulling your hair out over a complicated registration issue? The Training Center is now a contact point for you to call with your questions. If we can't answer your question, we will refer you to someone who can. Call us at 686-8966 and ask for one of the MediPac Registration trainers.

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QualChoice Plans - Q50 vs. Q52 vs. Q53

It does make a difference as to which one you use!

Q50 - Only for UA System employees (UAMS, UALR, UCA, etc.)

Q52 - Inactive

Q53 - For employees of companies affiliated with the UA system.

When in doubt, check the Group name on the patient's card. The Group name includes the name of the patient's employer. If it does not include UAMS, UALR, UCA, etc., you must use the Q53 plan.

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Insurance Plan Changes

A Brief Summary

Novasys Health Network, Code N28, has been inactivated. In its place use one of the appropriate new codes listed below. Check the patient's card for the applicable company:

- N51 - NOVASY-ACCESS ONE HLT-CC
- N52 - NOVASY-ADMINITRON HLT-CC
- N53 - NOVASY-ADV INS SER-SO HLT-CC
- N54 - NOVASY-AEROCCELL HLTH-CC
- N55 - NOVASY-AR HOSP ASSO-CC
- N56 - NOVASY-AR HOSP ASSO-CC
- N57 - NOVASY-BIRMINGHAM IN-CC
- N60 - NOVASY-COOPERATIVE SO-CC
- N62 - NOVASY-CA HOPELAND INC-CC
- N63 - NOVASY-HLTH DYNAMICS-CC
- N64 - NOVASY-I FERR MNEG HLTH-CC
- N65 - NOVASY-METRACOMP-FIRE-CC
- N66 - NOVASY-MIDLAND BENEF.-CC
- N67 - NOVASY-MISSIONPLASTIC-CC
- N68 - NOVASY-SALINE CARE AD-CC
- N69 - NOVASY-SELECT PROV.-CC
- N70 - NOVASY-TENET SELECT H-CC

These are companies that access the UAMS Managed Care Network through an agreement with NOVASY. Even though the addresses are the same, NOVASY processes each one according to the agreement they have with us.

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NOTE: These are Contract Care insurances, and should be registered with a Financial Class of "N."

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SEE NEXT PAGE FOR
SAMPLE
NOVASY INSURANCE CARDS.

You will have to check the front and back of the cards to determine which plan code to use.

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Sample Novasys cards:

Front of cards:

AESC Health Benefits Program

Group Name: Reliable Well Service of North Texas
Group Number: 35 500 054
Primary Network: NovaSys Health Network

Your health plan participates in the AccessOne Health Systems PPO Network. Use your Primary Health Network Provider to receive enhanced benefits. Use of non-network providers may result in lower benefits. If you travel from your home area, you may use any participating AccessOne member.

This card is not a guarantee of coverage. For verification of eligibility, or a benefit description call (888)802-7789.

TOWN & COUNTRY

GROUP HEALTH PLAN
Identification No. 71-0417395 PN 5051

NAME
ID NUMBER



\$20 copayment for PPO
physician office visits

To identify Participating Providers
call: 1-800-294-3557

Back of cards:

Provider (Hospital, Physician, & Ancillary) please submit all claims to: AccessOne Payment Center
AccessOne Health Systems
P.O. Box 755544
Dallas, Texas 75379

Plan Administered by CBA
Eligibility/Claims Questions (888)802-7789
NOVASYS HEALTH NETWORK
Precertification (800) 789-5023
EDI # 75260



HPO



AccessOne Member Networks

NOTICE TO EMPLOYEE & PROVIDER:

All hospitalizations must be pre-certified by **Select**. For elective admissions, contact **Select** five(5) working days prior to admission date. For urgent or emergency admissions, the doctor must contact **Select** within one(1) working day. For all hospitalizations, call **Select** at 1-800-296-2915.

Benefits for hospitalizations will be reduced if the above is not pre-certified.

For verification of eligibility, call ALUMINUM, INC. at (515)373-3537 or 1-800-735-7333

Please send claims to:

NovaSys HEALTH NETWORK
P.O. Box 25228, File 500
Little Rock, AR 72221

Notice that both NovaSys and other health plan names appear on these cards. You need to check the front and back of the patient's insurance card to see which plan code to use for that patient.