

REGISTRATION ALERT

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For those who do Registration. . .

Information to help you do your job!

This newsletter is being published specifically for registration personnel here at UAMS, whether you are in an Outpatient clinic, Admissions office, or in one of our many Ancillary departments across campus. Face it, you have a difficult job. We hope this newsletter will help you keep up with all the many changes that happen almost daily in this arena.

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BC/BS Out of State Plans - B02 vs. B25

B02 - BCBS Out of State -- Claims are processed through the local BCBS office (Little Rock). Insurance code B02 is never used as a secondary insurance. Normally the ID# on the insurance card of the insured begins with three letters + SS#.

B25 - BCBS Out of State -- Claims are processed out of Arkansas (out of state). Insurance code B25 may be used as primary or secondary insurance as long as the mailing address for claim(s) is out of state.

VOID

Never use B01 (Blue Cross/Blue Shield) for an out-of-state claim.



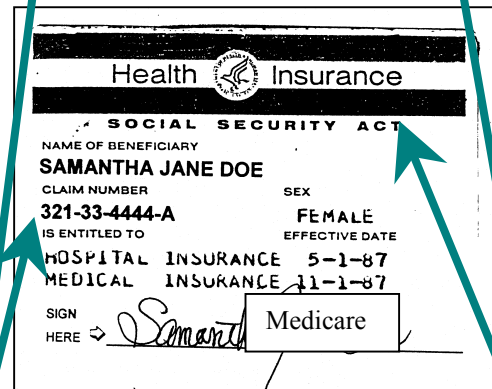
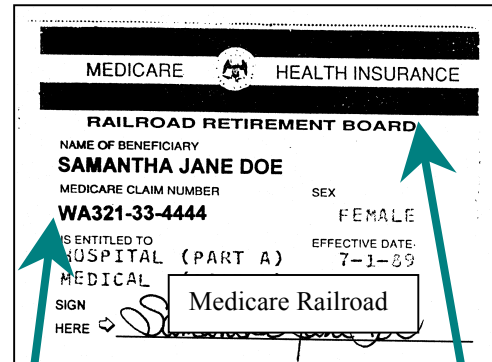
Insurance Plan Changes

A Brief Summary

JOHN HANCOCK (J19, J25, J90, J98, J99, T31, T33) and MASS MUTUAL (M02) plans have been inactivated. Use UNICARE (U25) for any of these plans.

FORTIS BENEFITS (F22) has been inactivated. Use EVOLUTIONS (U32) instead.

UH-MEDICARE RR-CC (C58) has been changed to MEDICARE RAILROAD UHC-CC (Part A: A96; Part B: A98). Now you can locate this plan by beginning your search with "MEDI"!!! (Use Financial Class "R") Pay attention to the patient's Medicare card. Railroad enrollees' plans are very different from regular Medicare enrollees -- but the cards are very similar. See samples below.



**Notice the differences in the two -
Claim numbers are different; so are
the headings on the cards.**

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