

**The Department of Pharmacy Services**  
**“You Are the Essential Link”**  
**Employee Recognition Program**

**Who will be recognized:**

Any employee of the Department of Pharmacy who exhibits service above and beyond the expectations of the Department will be eligible for the program. The program will strive to recognize employees who demonstrate creativity, innovation, leadership, initiative, the promotion of quality, and/or exemplary customer service. Customers of the Department of Pharmacy Services will be defined as UAMS patients, UAMS staff and other pharmacy employees.

**How will employees be identified and how often the award will be presented:**

The recognition award will be presented to employee(s) on a quarterly basis. Members of the pharmacy management team will nominate at least one pharmacy employee each quarter. The pharmacy management team will include the Director of Pharmacy, Assistant Directors of Pharmacy, the Inpatient Pharmacist and Technician supervisors, and the ACRC supervisor. Employees of the department, employees of other department, or patients may also be able to nominate Department of Pharmacy Service employees. The management team will then meet to select an appropriate employee. More than one employee may receive the award if appropriate.

**Type of Award and when the award will be presented:**

The award will be a gift certificate (an amount to be stated later). The award will be presented by the Director of Pharmacy at a staff meeting or another appropriate venue. An E-mail will also be sent to all pharmacy staff recognizing the employee's accomplishments.