

THE STRONGEST LINK

The Patient Care Services Division will recognize quarterly the individual employee who goes above and beyond his/her normal job role in demonstrating positive accomplishments and behaviors as a Patient Care Services team member. This demonstrated behavior should exemplify the UAMS Medical Center mission statement of service, and is valued as individual worth, customer satisfaction, and continuous improvement.

The recognition will be called The Strongest Link and will be awarded quarterly in person by the Senior Leader and direct supervisor of the employee. The recognized employee will receive a restaurant gift certificate, and possession of a plaque that will rotate quarterly among the recognized staff winners.

The nominations will be accepted by Senior Leadership (Sally Everson-Bates) at anytime during the quarter and will be awarded during the first week of the following quarter. Dr. Everson-Bate and her designees will judge and select the first award recipient. Thereafter, the Senior Leader and the previous awardees from the previous FY quarters, will select the recipient.

The criteria for selection include the following:

- Professional/business communication of the employee as documented by the nominee
- How role expectations are exceeded by the employee
- Attendance for the previous quarter (not to exceed 3%)
- Not eligible for consideration if on written disciplinary notice

The attachment is the form on which the nominations are submitted. The form can be obtained any Patient Care Services office, or on-line on G drive in "Shared", subfolder "Staffing", form entitled Strongest Link.