

Question(s)



When a user attempts to start Application Share the “Select Sharing Box” won't display.

Answer(s)



1. The server might be stuck in a state where it believes that someone has already started Application Sharing..

Start Application Sharing again and when you see the “AppShare has begun” window, click the Cancel button. Then continue to click cancel buttons until Application Sharing is closed. This should reset the state of the room. Now attempt to start Application Sharing again.

OR

2. Windows PC: Look in the bottom right hand corner for the icon that looks like two shaking hands.



Right Click on the icon and select Quit. Now attempt to start Application Sharing again. (*You might have to Log Out of Blackboard in order to right click on the icon.*)

