

**NCA Criterion 2 Committee
Results Summary
UAMS Preparing for the Future Survey**

TOTAL NUMBER OF SURVEYS COMPLETED: 1068

DEMOGRAPHICS:

Employee Status		Primary Role		Years of Service	
	Respondents Count / Percent		Respondents Count / Percent		Respondents Count / Percent
Faculty	276 / 25.8%	Clinical / Patient Care	316 / 29.6%	1 Year or Less	128 / 12.0%
Staff	738 / 69.1%	Education	149 / 14.0%	2-5 Years	303 / 28.4%
N/A	54 / 5.1%	Research	145 / 13.6%	6-10 Years	230 / 21.5%
Total	1068 / 100.0%	Outreach / Service	37 / 3.5%	11-20 Years	250 / 23.4%
		Administration / Support	377 / 35.3%	21 Years or more	133 / 12.5%
		N/A	44 / 4.1%	N/A	24 / 2.2%
		Total	1068 / 100.0%	Total	1068 / 100%

Primary Unit

	Actual Headcount Count / Percent	Respondents Count / Percent
College of Medicine	3,711 / 43.9%	245 / 22.9%
College of Pharmacy	91 / 1.1%	49 / 4.6%
College of Nursing	118 / 1.4%	48 / 4.5%
College of Public Health	114 / 1.4%	44 / 4.1%
College of Health Related Professions	83 / 1.0%	58 / 5.4%
Graduate School	3 / .1%	6 / 0.6%
Sub-Total, College	4,120 / 48.8%	382 / 42.1%
Chancellor's Office	26 / .3%	6 / 0.6%
Clinical Programs	2,595 / 30.7%	198 / 18.5%
Academic Affairs and Research Administration	135 / 1.6%	60 / 5.6%
Finance	139 / 1.7%	20 / 1.9%
Campus Operations	424 / 5.0%	53 / 5.0%
Development and Alumni Affairs	27 / .3%	6 / 0.6%
Communications and Marketing	49 / .6%	5 / 0.5%
Administration and Governmental Affairs	44 / .5%	21 / 2.0%
Information Technology	174 / 2.1%	13 / 1.2%
Sub-Total, Divisions	3,613 / 42.8%	450 / 35.8%

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	Headcount	Respondents
	<u>Count / Percent</u>	<u>Count / Percent</u>
Cancer (ACRC)	55 / .7%	33 / 3.1%
Myeloma (MIRT)	16 / .2%	7 / 0.7%
Jones Eye (JEI)	0 / 0%	12 / 1.1%
Spine and Neurosciences (SNI)	6 / .1%	11 / 1.0%
Aging (IOA)	16 / .2%	13 / 1.2%
Regional Programs/AHEC	621 / 7.4%	19 / 1.8%
Sub-Total, Institutes	714 / 8.6%	236 / 8.9%
N/A	0 / 0	141 / 13.2%
Grand Total	8,447 / 100.0%	1068 / 100.0%

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PART 1: FUNDING/SUPPORT

1. The following departments/service units receive the resources they need to support the campus:

	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
A. Support Services						
i. Library	92 / 8.6%	138 / 12.9%	368 / 34.5%	90 / 8.4%	380 / 35.6%	1068 / 100.0%
ii. Information Technology	56 / 5.2%	138 / 12.9%	428 / 40.1%	147 / 13.8%	299 / 28.0%	1068 / 100.0%
iii. Human Resources	40 / 3.7%	101 / 9.5%	442 / 41.4%	110 / 10.3%	375 / 35.1%	1068 / 100.0%
iv. Financial Services	28 / 2.6%	71 / 6.6%	397 / 37.2%	108 / 10.1%	464 / 43.4%	1068 / 100.0%
v. Creative Services	72 / 6.7%	112 / 10.5%	378 / 35.4%	108 / 10.1%	398 / 37.3%	1068 / 100.0%
vi. Employee Assistance Program	34 / 3.2%	89 / 8.3%	356 / 33.3%	91 / 8.5%	498 / 46.6%	1068 / 100.0%
B. Campus Operations						
i. Parking	370 / 34.6%	215 / 20.1%	190 / 17.8%	117 / 11.0%	176 / 16.5%	1068 / 100.0%
ii. Police	58 / 5.4%	102 / 9.6%	465 / 43.5%	111 / 10.4%	332 / 31.1%	1068 / 100.0%
iii. Maintenance	90 / 8.4%	131 / 12.3%	434 / 40.6%	98 / 9.2%	315 / 29.5%	1068 / 100.0%
iv. Telecommunications	43 / 4.0%	69 / 6.5%	492 / 46.1%	109 / 10.2%	355 / 33.2%	1068 / 100.0%
v. Campus Housekeeping	129 / 12.1%	159 / 14.9%	374 / 35.0%	86 / 8.1%	320 / 30.0%	1068 / 100.0%
vi. Nutrition Services / Cafeteria	113 / 10.6%	149 / 14.0%	399 / 37.4%	75 / 7.0%	332 / 31.1%	1068 / 100.0%
vii. Bookstore	24 / 2.2%	48 / 4.5%	441 / 41.3%	111 / 10.4%	444 / 41.6%	1068 / 100.0%

2. Campus administration recognizes the need to provide adequate support/maintenance resources to meet future expansion needs.

	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
	121 / 11.3%	215 / 20.1%	461 / 43.2%	79 / 7.4%	192 / 18.0%	1068 / 100.0%

3. UAMS allocates its resources in a way that fully supports each part of its four-part mission:

	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
a. Education	85 / 8.0%	112 / 10.5%	497 / 46.5%	176 / 16.5%	198 / 18.5%	1068 / 100.0%
b. Research	70 / 6.6%	92 / 8.6%	480 / 44.9%	234 / 21.9%	192 / 18.0%	1068 / 100.0%
c. Clinical Care	81 / 7.6%	150 / 14.0%	480 / 44.9%	136 / 12.7%	221 / 20.7%	1068 / 100.0%
d. Service	101 / 9.5%	179 / 16.8%	433 / 40.5%	82 / 7.7%	273 / 25.6%	1068 / 100.0%

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4. The process of allocating resources at UAMS is fair.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
153 / 14.3%	293 / 27.4%	272 / 25.5%	17 / 1.6%	333 / 31.2%	1068 / 100.0%

5. I understand how UAMS is funded.

	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
a. Education	33 / 3.1%	122 / 11.4%	460 / 43.1%	104 / 9.7%	349 / 32.7%	1068 / 100.0%
b. Research	29 / 2.7%	110 / 10.3%	479 / 44.9%	125 / 11.7%	325 / 30.4%	1068 / 100.0%
c. Clinical Care	37 / 3.5%	139 / 13.0%	437 / 40.9%	97 / 9.1%	358 / 33.5%	1068 / 100.0%
d. Service	45 / 4.2%	182 / 17.0%	355 / 33.2%	71 / 6.6%	415 / 38.9%	1068 / 100.0%

6. UAMS should provide its employees with more information about its funding and resource allocation.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
4 / 0.4%	48 / 4.5%	570 / 53.4%	385 / 36.0%	61 / 5.7%	1068 / 100.0%

PART 2: PLANNING AND COMMUNICATION

7. My college, division or center's planning processes seek input from the appropriate people (leaders and employees).

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
96 / 9.0%	214 / 20.0%	487 / 45.6%	100 / 9.4%	171 / 16.0%	1068 / 100.0%

8. I feel well informed about plans that affect my individual department or unit.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
142 / 13.3%	335 / 31.4%	447 / 41.9%	110 / 10.3%	34 / 3.2%	1068 / 100.0%

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9. I feel well informed about plans for my college, division, or center.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
126 / 11.8%	344 / 32.2%	425 / 39.8%	87 / 8.1%	86 / 8.1%	1068 / 100.0%

10. I fell well informed about plans for UAMS.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
96 / 9.0%	346 / 32.4%	526 / 49.3%	53 / 5.0%	47 / 4.4%	1068 / 100%

11. I am confident that UAMS will succeed in the future.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
17 / 1.6%	48 / 4.5%	619 / 58.0%	313 / 29.3%	71 / 6.6%	1068 / 100%

12. I have a high level of job satisfaction at UAMS.

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know / No Answer	Total
<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>	<u>Count / Percent</u>
51 / 4.8%	157 / 14.7%	611 / 57.2%	215 / 20.1%	34 / 3.2%	1068 / 100%