

I. GUEST RELATIONS

	SELF	Evaluator	PT	V	Evaluation		
					PR	D	CEU
Adheres to UAMS Guest Care Guidelines http://www.uams.edu/uh/policy/human_resources/hr103.htm							
Uses appropriate communication (written & verbal)							
Availability/Responsiveness							
Respectful of others							
Takes proactive approach toward customers.							
GUEST RELATIONS SCORE		0					

Comments:

II. SAFETY AND EMERGENCY PREPAREDNESS

	SELF	Evaluator	PT	V	Evaluation		
					PR	D	CEU
Adheres to UAMS patient safety plan http://www.uams.edu/uh/policy/administration/a406.htm							
Complies with safety instructions							
Observes safe work practices							
Provides input on safety issues							
Promotes a safe work environment							
SAFETY SCORE		0					

Comments:

III. INSTITUTIONAL/PROFESSIONAL STANDARDS

	Evaluation						
	SELF	Evaluator	PT	V	PR	D	CEU
Adheres to UAMS Code of Conduct http://www.uams.edu/adminguide/win04401.html							
Adheres to Clinical Programs and Department policies http://www.uams.edu/uh/policy/pp-toc.htm							
Adheres to Clinical Program and Departmental dress code standards http://www.uams.edu/uh/policy/human_resources/hr204.htm							
Works effectively with team/work groups and others to fulfill UAMS Mission							
Adopts practices to improve work processes, enhance guest satisfaction and reduce wastes and costs.							
Protects confidential information							
STANDARDS SCORE		0					

Comments:

IV. PROCESS IMPROVEMENT

	Evaluation						
	SELF	Evaluator	PT	V	PR	D	CEU
Participates in ongoing hospital performance assessment and process improvement. http://www.uams.edu/UH/policy/administration/a601.htm							
Ensures continuing department performance assessment and process improvement.							
Creates work processes to enhance customer satisfaction and reduce waste.							
PROCESS IMPROVEMENT SCORE		0					

Comments:

V. PERFORMS ROLE OF WOUND, OSTOMY, CONTINENCE NURSE	SELF	Evaluator	PT	V	PR	D	CEU
STOMA CARE							
Provides care for patients & families undergoing colon or urinary diversions including:							
Pre & post-operative education and counseling							
Stoma site selection							
Assistance with dietary, sexual and lifestyle issues							
Post-discharge care and counseling							
WOUND CARE							
Cares for patients with complex draining wounds and fistulas including pouching system or appropriate dressing with contains drainage, odor, prevents skin breakdown, accurate measurements of fluid loss and promotes patient comfort.							
PRESSURE ULCER PREVENTION							
Recommends appropriate products for prevention and use of support surfaces for pressure reduction/relief.							
Monitors utilization of specialty beds and oversees adherence to guidelines.							
URINARY & FECAL INCONTINENCE							
Manages patients with bowel or bladder incontinence to determine appropriate treatment and care.							
Recommends containment devices to be used based on individual patient's needs (skin barriers, rectal tubes, leg bags, self-catheterization, etc.)							
EDUCATOR							
Educates patient and families regarding specific care procedures, the rationale for such procedures and any potential problems. Teaching and Counseling may include the following:							
Adherence to medication and treatment regimens							
Recommendations and use of specific types of containment devices							
Use and care of equipment							
Recommendation and use of appropriate skin care products promoting healing and provide protection							
Recommendations of Home health care and other referrals with deemed appropriate.							
OTHER DUTIES							
Performs other duties as assigned by the Department Director.							
ROLE PERFORMANCE SCORE		0					

Comments:

**UAMS MEDICAL CENTER
WOUND, OSTOMY, CONTINENCE NURSE**

**CLINICAL PROGRAMS
PERFORMANCE APPRAISAL**

VI. PROFESSIONAL GROWTH

Criteria attached

	SELF	Evaluator	PT	V	PR	D	CEU
Participates in continuing education							
Participates in professional/institutional advancement							
PROFESSIONAL GROWTH SCORE		0					

Comments:

Employee Comments:

Evaluator Comments: