

## **Domain 2: Dispensing and Pharmacy Resource Management**

The graduate will manage and use resources of the health care system, in cooperation with patients, prescribers, and other health care providers and administrative and supportive personnel to promote health and to provide, assess, and coordinate safe, accurate, and time-sensitive medication distribution.

### **Competency**

- 2.1 Demonstrate accurate, safe, and time-sensitive preparation, dispensing, and administration of pharmaceuticals:
  - a. Accurately transcribe verbal and written prescriptions and ensure appropriateness of these drug orders,
  - b. Accurately and safely compound and package drugs for distribution in appropriate dosage forms,
  - c. Select appropriate drug product, with respect to patient preference, manufacturing source, generic availability, and third-party reimbursement, and
  - d. Apply appropriate labeling, including patient-specific auxiliary labels.
- 2.2 Manage pharmacy resources to optimize pharmacotherapy outcomes:
  - a. Employ principles of personnel management to the operation of a pharmacy,
  - b. Use principles of fiscal resource management,
  - c. Employ medication distribution and control systems to operate the pharmacy efficiently, and
  - d. Evaluate and use appropriate automation and information technology to optimize medication dispensing and patient care.
- 2.3 Educate patients and health care providers about requirements for effective therapy:
  - a. Establish rapport with patients and other health care professionals to promote a team approach to patient care,
  - b. Counsel patients regarding purposes of their medications, potential adverse drug reactions, and other required information, and
  - c. Provide medication information to patients and health care providers to promote rational drug therapy.
- 2.4 To demonstrate professional citizenship in the distribution of medications:
  - a. Communicate with patients, providers, personnel, and other stakeholders to provide accurate and safe medication dispensing and resource management,
  - b. Perform duties in accordance with legal, ethical, social, economic, and professional guidelines,
  - c. Maintain professional competence by identifying and analyzing emerging issues, products, and services that may impact medication distribution and the pharmacy business, and
  - d. Recognize and solve problems using creativity, analysis, and intuition.