

Healthcare Matrix / Complication: _____

IOM Aims ACGME Competencies	SAFE ^[i]	TIMELY ^[ii]	EFFECTIVE ^[iii]	EFFICIENT ^[iv]	EQUITABLE ^[v]	PATIENT-CENTERED ^[vi]
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Assessment of Care

Patient Care ^[vii] (Overall Assessment) Yes/No						
Medical Knowledge & Skills ^[viii] (What must we know?)						
Interpersonal & Communication Skills ^[ix] (What must we say?)						
Professionalism ^[x] 1 (How must we behave?)						
System-Based Practice ^[xi] (What is the process? On whom do we depend? Who depends on us?)						

Improvement

Practice-Based Learning & Improvement ^[xii] (What have we learned? What will we improve?)						
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Healthcare Matrix / Complication: Hematoma after inguinal herniorrhaphy

IOM Aims ACGME Competencies	SAFE[i]	TIMELY[ii]	EFFECTIVE[iii]	EFFICIENT[iv]	EQUITABLE[v]	PATIENT-CENTERED[vi]
Assessment of Care						
Patient Care[vii] (Overall Assessment) Yes/No		Hematoma discovered at clinic two weeks later		Inadequate hemostasis lead to readmission for pain control		Admitted for pain control
Medical Knowledge & Skills[viii] (What must we know?)						
Interpersonal & Communication Skills[ix] (What must we say?)		Perhaps better communication / education could have brought patient back to clinic earlier				Discussed occurrence of complication with patient & plan of management
Professionalism[x] 1 (How must we behave?)						
System-Based Practice[xi] (What is the process? On whom do we depend? Who depends on us?)		Clinic scheduling process can be cumbersome;				
Improvement						
Practice-Based Learning & Improvement[xii] (What have we learned? What will we improve?)		perhaps earlier return clinic could have decreased size of hematoma				