



OUR MISSION

The Arkansas Association of Healthcare Access Management is a professional organization dedicated to promoting excellence in the management of patient access services for hospitals and other healthcare facilities.

As an affiliate of the National Healthcare Access Management (NAHAM), we are the only statewide professional organization for healthcare access managers and associates in the state of Arkansas.



C/o Stone County Medical Center
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Phone: (870) 262-5020
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www.ark-ham.org

Fall Meeting

November 19, 2009

Arkansas Association for Healthcare
Access Management



Hosted by:

**UAMS Medical Center
Little Rock, AR**

**I Dodd Wilson Education
Building 214A**

LOCAL HOTELS

DOUBLETREE HOTEL

424 W Markham

Little Rock, AR 72201

(501) 372-4371

LA QUINTA

617 S Broadway

Little Rock, AR

(800) 531-5900

LEGACY HOTEL AND SUITES

625 W Capital Ave.

Little Rock, AR

(501) 374-0100

ABOUT OUR MEETINGS

ARKHAM sponsors three meetings per year: spring, summer, and fall. The spring meeting is typically held in conjunction with the NAHAM Southeast Regional Conference.

The meetings are a great way to network and share information with your colleagues across the state. All Healthcare Access personnel are welcome to attend the state meetings.

President

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AGENDA

- 8:30-9:00** Registration/Breakfast
- 9:00-10:30** Business Meeting
- Summer Meeting Minutes Read and Approved
 - Financial Report
 - ARKHAM Officer Election
 - NAHAM Recruiters Club, 2010 SEHAM Meeting, 2010 NAHAM Meeting
 - Hot topics Roundtable discussion
- 10:30--10:45** BREAK
- 10:45-11:45** Maxine Wilson, NAHAM Ambassador
- 11:45-1:00** LUNCH and LEARN- Provided by QueueVision.
- 1:00-2:00** Lynda Johnson, Patient Access Compliance
- 2:00** Door Prizes/Round Table

FREE TO ALL-Meeting Fee Waived.

CERTIFICATION EXAMS

CHAM- A voluntary certification effort founded in 1977, the Certified Healthcare Access Manager program, formerly the Accredited Access Manager (AAM), is designed to elevate professional standards, enhance individual performance, and designate those who demonstrate knowledge essential to the practice of patient access services.

CHAA- The Certified Healthcare Access Associate program was established in 1999 and is available to all current Access Services healthcare staff.

We will have information on the new CHAA & CHAM exams.

For more information or to register for the ARKHAM 2009 fall meeting, visit our website: www.ark-ham.org.

